

BMF RECEIVES 2023 BEST OF ACCOUNTING AWARD FOR CLIENT SERVICE EXCELLENCE



We are proud to announce that we have again won the "Best of Accounting Award" for providing superior client service for the third consecutive year. ClearlyRated's <u>Best of Accounting® Award</u> winners have proven to be industry leaders in service quality based entirely on ratings provided by their clients. BMF received satisfaction scores of 9 or 10 out of 10 from 88.2% of their clients, significantly higher than the industry's average of 50% in 2022.

"Client service is one of our top priorities," said Mark Bober, Partner and Executive Committee Member at Bober Markey Fedorovich. "An award based solely on feedback from our clients is the greatest endorsement we could receive. This reinforces that our team's hard work and commitment to client service is worth the effort."

According to the ClearlyRated data, fewer than 1% of all accounting firms in the US and Canada achieve the Best of Accounting Client and Employee Awards. And on average, clients of 2023 Best of Accounting winners are more than 1.7



times more likely to be satisfied than those who work with non-winning firms.

This type of recognition...is the best endorsement we could receive.

- Mark Bober

"These firms have demonstrated a remarkable commitment to delivering amazing experiences, despite another year of upheaval and macroeconomic uncertainty," said ClearlyRated's CEO and Founder, Eric Gregg. "Hats off to these service leaders - it's truly an honor to recognize and celebrate their achievements."

About ClearlyRated

Rooted in satisfaction research for professional service firms, ClearlyRated utilizes a Net Promoter® Score survey program to help professional service firms measure their service experience, build online reputation, and differentiate on service quality. Learn more at https://www.clearlyrated.com/solutions/.

About Best of Accounting™

ClearlyRated's Best of Accounting® Award recognizes accounting firms that have demonstrated exceptional service quality based exclusively on ratings provided by their clients and employees. The award program provides statistically valid and objective service quality benchmarks for the accounting industry, revealing which firms deliver the highest quality client and employee experience. Winners are featured on ClearlyRated.com—an online business directory that helps buyers of professional services find service leaders and vet prospective firms



with the help of validated client ratings and testimonials.

See what BMF clients have to say

See Bober, Markey, Fedorovich ratings and testimonials on ClearlyRated.